

May 24, 2006

Subject: Reference for Daniel Shaffer and College Works Painting

To Whom it May Concern:

I would highly recommend Daniel Shaffer and his work crew from College Works Painting. Dan and his organization gave me a bid for refinishing the cedar deck that is built onto the back of my home in the University Park subdivision in University City back in February. Initially, I was impressed by his earnestness, pleasant demeanor, and professional manner. My deck could have waited until next year to be refinished, but it was a nagging problem at the back of my mind. Although it was done satisfactorily several years ago, I never liked the dull brown color it turned out and we have had problems getting a good job done on it in the past. This has largely been due to the type of people we hired. That is why I decided to give Dan and his organization a chance.

It seemed like a long time since February, but according to his word, Dan kept in touch over the winter and called to arrange to do the job in May. Refinishing a deck well is not an easy job. They took the time required to produce a top-notch result, worked with me on picking out the best color for the finish, were always pleasant, and left the job site looking neat at the end of each day. I particularly appreciated how quiet they were: there were no radios blaring, no loud voices shouting back and forth, no equipment being slammed around. The sound of the power washer was the only significant noise they made in the three days they were here!

I am happy to serve as a reference for Dan and his crew.

Sincerely,



Maura Kelly Leib