

April 20, 2005

Letter of Reference for Darren Cook, College Works Painting

Recently, Darren Cook, Branch Manager for College Works Painting, contacted me regarding the painting of our home in Lee's Summit, Missouri. As I spoke with Darren, I found him to be friendly, knowledgeable, and straightforward. We set up a time for him to return to our home and present an estimate.

Darren was prompt when returning to our home at the appointed time. He thoroughly questioned us regarding our painting needs, and then he spent quite some time examining our home and preparing his estimate. He then presented his estimate clearly, explaining each aspect. He allowed us to ask all of our questions, and he responded with knowledgeable, common sense answers. We appreciated his straightforward approach. He also provided us with several options.

We would highly recommend Darren to others because of his friendliness, thoroughness, and honesty.

Sincerely,



Mrs. Kim Fritchie
Lee's Summit, Missouri